# DONALD LOUIS AMOROSO, PH.D.

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### PROFESSIONAL SUMMARY

Distinguished Teaching Professor of Information Systems and formerly Lowder-Weil Endowed Chair of Innovation and Strategy (2014-2019) at College of Business, Auburn University Montgomery (AUM). Winner of the 2021-22 AUM Distinguished Professor Award in Teaching. Main areas of research include innovation, strategy, culture, and leadership in technology. Teaching case method with innovation, strategy, and information systems management. Working in interdisciplinary academic fields and cross-culturally with faculty to integrate areas of technology, marketing, and finance to understand and change corporate and consumer innovation adoption. Finished ten-year research project in Japan, Korea, China, and Southeast Asia analyzing the mobile strategy ecosystem; working with colleagues at 12 Japanese universities to develop research on each of the components of the mobile ecosystem. Research includes the strategy of mobile application development, food tracking and information, aging population, and consumer behavior culture. Conducted interviews with key telecommunications companies. Collected data in eight Asian countries from 29,851 consumers. Currently working on consumer addiction to mobile applications and how that affects business decision making and product adoption.

Author of 64 refereed journal articles and refereed book chapters, 88 refereed conference proceedings and 86 academic presentations, including publications in Journal of Management Information Systems, Information & Management, Journal of Electronic Commerce in Organizations, Data Base, and Journal of E-Business Research. Have 2,578 citations (Google Scholar), with an H-index of 21 and an i10 of 36. Grants and funding followed major research project efforts. Conducts seminars in the areas of leadership and strategy, data analytics, corporate governance, marketing, technology investment, and innovation, cyber security, including a seminar in Atlanta twice annually called CIO Certification Seminar, with a handful of aspiring CIOs in leadership and strategy. Worked with doctoral students at Tokyo Tech University, De La Salle University, Philippines, and Addis Ababa University in Ethiopia. Formerly Chair of the Computer Science and Information Systems department and Executive Director and founder of the International Center for Innovation in Technologies (ICIT) at Kennesaw State University.

### EDUCATION

UNIVERSITY OF GEORGIA (1983-1986) Ph.D. in Management Information Systems (Dean's List)

UNIVERSITY OF GEORGIA (1982-1983) Master's Degree in Business Administration MBA; focus on Strategy (Dean's List)

OLD DOMINION UNIVERSITY (1977-1980)

Bachelor's Degree in business administration in Finance; minor in Statistics (Cum Laude)

# ACADEMIC POSITIONS

#### AUBURN UNIVERSITY MONTGOMERY (2014 TO PRESENT)

Position: Distinguished Teaching Professor, Information Systems Formerly: Lowder-Weil Endowed Chair of Innovation and Strategy (2014-2019) Responsibilities:

- Chair, Graduate Curriculum Committee (4 years, member for 7 years)
- Chair, IS Department program initiatives (graduate and undergraduate)
- Distinguished Teaching Award in 2020-21
- Project Manager, 4 international research programs
- Study Abroad, 4 trips to Japan with graduate and undergraduate students
- Teaching, 7 courses in the MSISM and MBA programs, 4 courses in the undergraduate program
- Areas of interest: strategy, innovation, analysis & design, data analytics, information systems

#### KENNESAW STATE UNIVERSITY (2007 TO 2014)

Position: Professor, Information Systems (2007-2014)

Responsibilities:

- Executive Director for International Center for Innovation in Technologies (ICIT)
- Department Chair for CSIS (2007-2011)
- Director of the Japan Strategic Initiative Group
- Initiatives: Doctoral program (DBA) with concentration in information systems, Joint MBA-MSIS degree, China and Japan cohorts for MSIS degree, redesigned MSACS degree, redesigned BSIS, BSCS, and BSISA programs, research center startup, Japan study abroad trips, grew the CSIS department programs over 27% in three years.
- Event Planner: multiple faculty events
- Teaching: Case Method Graduate programs MSIS, MBA, Exec MBA, and DBA program.

#### **APPALACHIAN STATE UNIVERSITY (2004 TO 2007)**

Position: Professor of Information Systems, Department Chair, and Executive Director CARET Responsibilities: Department Chair, Executive Director for CARET research center

- Chair, Computer Information Systems Department
- Executive Director, Center for Applied Research in Emerging Technologies (CARET)
- Initiatives: Develop a master's program in information systems
- Teaching: Case method MBA and Exec MBA, Leadership, negotiation, strategy

#### SAN DIEGO STATE UNIVERSITY (2001 TO 2004)

Position: Associate Professor of Information Systems, IS Coordinator

Responsibilities: Information Systems Coordinator, Commercialization of technologies, non-profit business planning and strategic go-forwards

Initiatives: Joint doctoral program with SDSU and Claremont Graduate School

- Coordinator, Information Systems
- Associate Professor, Information Systems
- Director, Principles of Information Systems Courses
- Teaching: Case method Executive MBA, MBA, MS of Information Systems

#### UNIVERSITY OF COLORADO - COLORADO SPRINGS (1988 TO 1998)

Position: Associate Professor of Information Systems (Tenured), Chair Information Systems Department Responsibilities: Department Chair, corporate reach-out, development of student labs

- Chair, Information Systems
- Associate Professor, Information Systems
- Director, Student Labs

- Executive Director, Pacific Research Institute for Information Systems and Management
- Initiatives: Corporate relationship building in Denver
- Teaching: Data base, software development, software engineering using tools such as CASE, Visual C++, and Visual BASIC, and strategic development.
- Programs: Case Method Executive MBA, MBA, Undergraduate in Information Systems.

#### **UNIVERSITY OF WESTERN ONTARIO** (1986 TO 1988)

Position: Assistant Professor Teaching: Information technology and operations research, decision support tools Programs: Case Method - MBA and Undergraduate.

## **VISITING POSITIONS**

NAGOYA UNIVERSITY OF COMMERCE AND BUSINESS, NAGOYA, JAPAN (DECEMBER 2017–DECEMBER 2019) Rank: Research Fellow / Visiting Professor Research: Innovation

Teaching: Case Method - Exec MBA and MBA, - Strategy for Competitive Advantage

ASIAN INSTITUTE OF MANAGEMENT, MANILA, PHILIPPINES (JUNE 2012 - JULY 2019)

Rank: Research Fellow / Visiting Professor Research: Innovation Teaching: Case Method – Exec MBA, MBA, EXCEL programs - Technology Management, Global Information Systems

#### **TECHNOLOGICAL INSTITUTE OF THE PHILIPPINES**, MANILA, PHILIPPINES (JUNE 2012 – JULY 2019)

Rank: Visiting Professor Research: Mobile Wallet Teaching: Electronic commerce, information systems, information resource management

### TOKYO TECH UNIVERSITY, TOKYO, JAPAN (MARCH 2012 – JUNE 2012)

Rank: Research Fellow Research: Recommender Systems (Na Chang, doctoral student)

#### TSUKUBA UNIVERSITY, TOKYO, JAPAN (MARCH 2009 - MARCH 2012)

Rank: Research Fellow Research: Innovation, Mobile Ecosystem Strategy Teaching: Case Method - Strategy, Corporate Governance

### Addis Ababa University, Ethiopia (December 2008 – March 2009)

Rank: Ph.D. Curriculum Development and First Cohort Professor Ph.D. program Teaching: Leadership, Strategy, and Implementation Programs: Ph.D. program in Information Technology

#### AUSTRALIAN DEFENCE FORCE ACADEMY (1994-1995)

Rank: Visiting Professor, Researcher Teaching: Data base and project management. Programs: Masters, Military, Civilians, and School Admin

# INDUSTRY EXPERIENCE

#### AXCELL LLC (1985 - CURRENT)

#### President and Senior Consultant

Brought in \$24.7M in new contracts and worked with over 155 senior executives over 25 years conducting strategy assessments, technology project implementations, process redesign, generating business effectiveness solutions, facilitating management sessions, and delivering training sessions. Worked extensively in healthcare, manufacturing, distribution, and financial vertical industries in Japan, Hong Kong, Singapore, Fiji, Tonga, Philippines, Canada, Mexico U.S., and Australia.

#### **GENERAL ELECTRIC** (2000 – 2001)

#### Director, Enterprise Solutions

Came in to start a new value-add consulting practice within the North American Field Sales group with the purpose to provide expertise in the areas of four solution areas: e-business, storage, networking, and security. With a P&L budget of \$2.6M, hired and managed the team of 12 core business consultants located in the field with a strong research-based infrastructure. Deliverables focused on providing differentiated strategic value for GE Access to the reseller partners in the form of copyrighted white papers, readiness assessment surveys, professional services analysis, solutions practice transformation, end-user proposal analysis, solution sales training, and emerging technologies presentations. Within six months, the team had written and published 10 white papers, conducted and delivered 11 in-depth assessment surveys, and worked with 24 reseller business models affecting over \$27M of product-stream revenue; anticipated incremental product revenue run rate at \$106M by Q4.

#### GARTNER GROUP - SOLISTA (1998 - 2000)

#### Partner

Managed the area of e-business sales and consulting engagements within the Boulder emerging technologies group. Developed a significant number of new business opportunities in Denver, California, and Europe (Switzerland). Worked with the partners to develop significant corporate infrastructure in the areas of business development, strategic partner alliances, large engagement account management and strategic service offerings. Developed e-business road shows for an alliance set of partners educating key Sun/Oracle resellers on the e-builder space using the Oracle iSpeed methodology around key e-business technology vendors. Worked with a significant number of new e-business start-up companies developing business models around the e-builder space. Focused on the strategic ramifications of the convergence between the internet, wireless, and broadband technologies. Enabled clients to set sales strategies around solution stacks and packaging e-business solutions for faster time-to-market results saving, in one case, four months and \$3.2M.

#### UNIVERSITY OF VIRGINIA (1980 - 1982)

Assistant to the Treasurer

Responsible for yearly cash flow of \$300M in payroll and voucher checks.

#### **GRUMMAN AEROSPACE CORPORATION (1975-1977)**

**Engineering Planner** 

Responsible for the reporting and scheduling on the Gulfstream III project.

# **REFEREED JOURNAL ARTICLES**

- Amoroso, D. and F. Roman. (2022). "Youth Perception of Corporate Social Responsibility," *Research* Anthology on Developing Socially Responsible Businesses, Chapter 75, Information Resources Management Association, USA, 1529-1556.
- 2. Amoroso, D., Lim, R. & Roman, F. (2021) "Developing and Testing a Smartphone Dependence Scale: Assessing Addiction Risk, *International Journal of Risk and Contingency Management*, 10(4), 14-38.
- 3. Amoroso, D., Lim, R. & Santamaria, G. (2021). "Business Model Innovation: A Study of Empowering Leadership, *Journal of Creativity and Innovation Management*, 2021, 1-17.
- 4. Amoroso, D., Sato, O., & Ackaradejruangsri, P. (2021). "Dual Factor Approach to Consumer Acceptance of Mobile Banking," *International Journal of Technology Diffusion*, 12(1), 1-27.
- Amoroso, D., Lim, R., & Roman, F. (2021). "The Effect of Reciprocity on Mobile Wallet Intention: A Study of Filipino Consumers, *International Journal of Asian Business and Information Management*, 12(2), 57-83.
- 6. Amoroso, D., Lim, R. (2020). "A Dual Factor Approach of Philippine Consumers' Online Continuous Behavior," *Journal of Information Technology Manag*ement, 31(1), 2-25.
- Amoroso, D., Bang, C. & Kim, J. (2020). "Predicting Loyalty of Korean Mobile Wallet Consumers: A Dual-Factor Approach," *International Journal of Information Communication Technology and Digital Convergence*, 5(1), 1-16.
- Amoroso, D. & Roman, F. (2019). "Youth Perception of Corporate Social Responsibility Does Concern about Social Impact Convert to Consumption?" *International Journal of Asian Business and Information Management*, 10(1), January-March 2019 1-25.
- 9. Amoroso, D. & Ackaradejruangsri, P. (2019). "Satisfaction with Applications Fuels the Growth of Mobile Wallet Use in Thailand," *International Journal of Business, Economics, and Management*, 6(1), 16-22.
- 10. Amoroso, D. & Sato, O., & Ackaradejruangsri, P. (2018). "Are Japanese Consumers Concerned with Brand Commitment," *Journal of Business and Economics*, 9(9), 774-784.
- 11. Amoroso, D. & Ackaradejruangsri, P. (2018). "The Mobile Wallet Explosion in Thailand: Factors towards Predicting Consumer Loyalty" *Asia Pacific Journal of Information Systems*, 28(4), 290-307.
- Amoroso, D. & Chen, Y. (2017). "Constructs Affecting Continuance Intention in Consumers with Mobile Financial Apps: A Dual Factor Approach," *Journal of Information Technology Management*, 28(3), 1-24.
- 13. Amoroso, D. & Ackaradejruangsri, P. (2017). "How Consumer Attitudes Improve Repurchase Intention," *International Journal of E-Services and Mobile Applications*, 9(3), 38-61.
- 14. Amoroso, D. & Roman, F. (2017). "CSR Perceptions on Consumers' Repurchase Intention: Comparison of Japan, China, and the United States," *International Journal of Economics, Commerce and Research*, 7(4), 1-6.
- 15. Amoroso, D. & Lim, R. (2017). "The Mediating Effects of Habit on Continuance Intention," *International Journal of Information Management*," 37 (2017) 693–702.
- Amoroso, D., Ackaradejruangsri, P. & Lim, R. (2017). "The Impact of Inertia as Mediator and Antecedent on Consumer Loyalty and Continuance Intention," *International Journal of Customer Relationship Marketing and Management*, 8(2), 1-20.

- Amoroso, D. & Ackaradejruangsri, P. (2016). "Exploring the Adoption of Mobile Technologies in Thailand: Development of a Research Model," *Journal of Business Management and Research*, 6(1), 19-28.
- 18. Amoroso, D. & Lim, R. (2016). "Exploring the Personal Innovativeness Construct: The Roles of Ease of Use, Satisfaction and Attitudes," *Asian Pacific Journal for Information Systems*, 25(4), 662-685.
- Amoroso, D. & Roman, F. (2015). Corporate Social Responsibility and Purchase Intention: The Roles of Loyalty, Advocacy, and Quality of Life in the Philippines, *International Journal of Management*, 4(1), 8-24.
- 20. Amoroso, D. & R. Lim, (2014). "Innovativeness of Consumers in the Adoption of Mobile Technology in the Philippines," *International Journal of Economics, Commerce and Management*, 2(1), 1-12.
- 21. Miyagawa, S., S. Yamasaki, K. E. Uchiyama, & D. Amoroso (2014). "Framework for Information Sharing with Privacy and Priority Control in Long-term Care," *International Journal of E-Health and Medical Communications*, 5(1), 46-62.
- 22. Amoroso, D. (2014). "The Importance of Institution-Based Trust in Mobile Adoption with Online Shopping Applications," *International Journal of Technology Diffusion*, 4(4), 1-26.
- 23. Amoroso, D. & T. Mukahi (2013). "An Examination of Consumers' High and Low Trust as Constructs for Predicting Online Shopping Behavior," *Journal of Electronic Commerce in Organizations*, 11(1), 1-17.
- 24. Amoroso, D. & M. Ogawa (2013). "Comparing mobile and PC Internet adoption factors of loyalty and satisfaction with online shopping consumers," *International Journal of E-Business Research*, 9(2), 24-45.
- 25. Amoroso, D. & R. Watanabe (2012). "Building a Research Model for Mobile Wallet Consumer Adoption: The Case of Mobile Suica in Japan," *Journal of Theoretical and Applied Electronic Commerce Research*, 7(1), 94-110.
- 26. Ogawa, M., Tanaka, A., Noda, K., Kawai, A. & Amoroso, D. (2012). "Research on Food Allergy Information Collected at Restaurants Using Mobile Devices to Enhance Communication Support," *International Journal of E-Business Research*, 8(3), 1-17.
- 27. Amoroso, D. & M. Ogawa (2011). "Japan's Model of Mobile Ecosystem Success: The Case of NTT DoCoMo," *Journal of Emerging Knowledge on Emerging Markets*, 3, 1-17.
- 28. Amoroso, D. & S. Hunsinger (2009). "Measuring the Acceptance of Internet Technology by consumers," *International Journal of e-Adoption*, 1(1), 48-81.
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- Schneberger, S., D. Amoroso, & A. Durfee (2007). "Factors that Influence the Performance of Computer-Based Assessments: An Extension of the Technology Acceptance Model," *Journal of Computer Information Systems*, Winter 2008.
- 32. Durfee, T., S. Schneberger, & D. Amoroso (2006). "A Visual Data Mining Approach to Understanding Students and Their Use of Computer-Based Learning Technology," *Journal for Education Informatics*, Summer 2007.
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- Jennex, M. & D. Amoroso (2002). "e-Business and Technology Issues for Developing Economies: A Ukraine Case Study," *Electronic Journal on Information Systems in Developing Countries*, Fall 2002, 10(5), 1-14.
- 39. Couger, J., D. Amoroso, & E. Oppermann (1995). "Comparison of Motivation Patterns of IS Managers: A Decade," *Journal of Information Resources Management Journal*, Fall 1995, 12-19.
- 40. Amoroso, D. (1993.) "Using End User Characteristics to Facilitate Effective Management of End-User Computing," *Journal of End User Computing*, Fall 1993, 5-16.
- 41. Amoroso, D. & R. Zawacki (1992). "Information Engineering: Myth or Reality," *Information Strategy: The Executive's Journal*, Summer 1992, 35-40.
- 42. Amoroso, D. & P. Cheney (1992). "The Quality of End-User Developed Applications: Some Essential Ingredients," *Data Base*, Winter 1992, 1-11.
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- 46. Amoroso, D., F. McFadden, & K. White (1990). "Disturbing Realities Concerning Data Policies in Organizations," *Information Resources Management Journal*, Spring 1990.
- 47. Amoroso, D., R. Thompson, & P. Cheney (1989). "Examining the Duality Role of I.S. Executives: A Study of I.S. Issues," *Information & Management*, 17(1).
- 48. Cheney, P., R. Mann, & D. Amoroso (1989). "Organizational Factors Affecting the Success of End-User Computing," *Journal of Management Information Systems*, 6(1).
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- 56. Amoroso, D. (2018). "Does CSR Perceptions Affect Repurchase Intention: Comparison of Japan, China and the Philippines Consumers," IGI: *Management Strategies and Technology Fluidity in the Asian Business Sector*.
- Amoroso, D., Roman, F. & Morco, R, (2016). "E-Commerce Online Purchase Intention: Importance of Corporate Social Responsibility Issues," *Encyclopedia of E-Commerce*, Chapter 12, IGI Publishers, Hershey, Pennsylvania, 1610-1626.
- 58. Amoroso, D. & R. Lim. (2015). "Why are Filipino Consumers Strong Adopters of Mobile Applications," refereed book chapter, Business Technologies in Contemporary Organizations: Adoption, Assimilation, and Institutionalization, Chapter 11, IGI Global, 236-245.
- 59. Amoroso, D., T. Mukahi, & M. Ogawa. (2014). "Impact of General Social Media Experience on Usefulness for Business in the Workplace," refereed book chapter, Integrating Social Media into Business Practice, Applications, Management, and Models, Chapter 2, IGI, Global, 14-32.
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# **REFEREED JOURNAL ARTICLES SUBMITTED**

REFEREED PAPERS UNDER REVIEW

- Amoroso, D., Lim, R. & Roman, F. (2022), "Social Influence and Convenience as Drivers of Smartphone Dependency," *Journal of Systems and Information Technology*, submitted revision March 2021.
- 2. Amoroso, D., Ackaradejruangsri, P. & Sato, O. (2022). "The Effect of Brand Commitment in Japanese Consumer Mobile Wallet Continuance Behavior," *Internet Research*, submitted April 2021.
- 3. Amoroso, D., Lim, R., & Roman, F. (2022). "A Study of the Factors that Contribute to the Conspicuous Consumption of Smartphones," submitted to the *International Journal of E-Business Research*, July 2020.

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- Trinos, M., Amoroso, D., (2019). "Developing a Research Model for ICT Incubation Commercialization," 7<sup>th</sup> International Conference on Social Science and Management, Osaka, Japan, May 7-9, 2019.
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- Trinos, M., Amoroso, D., and Caballero, J. (2018). "Measuring the Effectiveness of a Technology Business Incubator from its Grassroots Program," IEEE HNICEM 2018 (Humanoid, Nanotechnology, Information Technology, Communication & Control, Environment, and Management) Conference, Baguio City, Philippines, November 29-December 2, 2018.
- 4. Amoroso, D., Sato, O., & Ackaradejruangsri, P. (2018). "Are Japanese Consumers Concerned with Brand Commitment?" International Conference on Business and Social Science, Sapporo, Hokkaido, Japan, May 2, 2018.
- Amoroso, D. and Sato O. (2018). "CSR Perceptions Affect on Reputation and Loyalty: Comparison of Japan, China, and the Philippines Consumers," Japan Society for End User Computing, Tokyo Keizai University, January 15, 2018.
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- Amoroso, D. & F. Roman. "CSR Perceptions on Consumers' Repurchase Intention: Comparison of Japan, China, and the United States," International Conference on Business and Social Science, Nagoya, Japan, March 29-31, 2017.
- Amoroso, D. "Innovation in ASEAN 2025," International Conference on Business and Social Science," Nagoya, Japan, March 29-31, 2017.
- Amoroso, D., R. Lim, & O. Sato. (2016). "Comparison of Innovation Strategies in Japanese and Filipino Telecom Companies," Japan Society for Information and Management, May 21, 2016, Tokyo, Japan.
- Amoroso, D. & P. Ackaradejruangsri, "Exploring the Adoption of Mobile Technologies in Thailand: Development of a Research Model," 2016 APCSSM Conference, January 18-20, 2016, Cebu, Philippines.
- Bogale, M., D. Amoroso, & J. Kinfu. "The Impact of IT Governance on Company Performance in Ethiopian Financial Industry," IEEE Africon 2015, Addis Ababa, Ethiopia, September 14-17, 2015.
- Amoroso, D., R. Lim, P. Ackaradejruangsri, & Osam Sato, "The Ease of Use Construct: Why Japanese Consumers Like Complex Mobile Applications," JASMIN 2015, Tokyo, Japan, May 30-June 1, 2015.
- 15. Amoroso, D. "Practices/Approaches in ASEAN Integration "17<sup>th</sup> PSITE National Convention, Grand Menseng Hotel, Davao City, Philippines, February 27 March 1, 2015.
- Amoroso, D. "Understanding the Chinese Consumer: A Study of Technology Acceptance by Chinese Consumers," Confucius Institute Conference on Business in China, Montgomery, Alabama, November 7, 2014.

- 17. Presentation: "Making Innovation Work: Strategies from C-Level Executives," The Economic Forum Conference, Montgomery, Alabama, November 6, 2014.
- Amoroso, D. & R. Lim. "The Adoption of Mobile Technology in the Philippines: Structural Equation Model Analysis," De LaSalle University Conference on Innovation, Manila, Philippines, March 16, 2014.
- 19. Amoroso, D. & R. Lim. "The Philippines Innovation Program "PSITE National Convention, Crown Legacy Hotel, Baguio City, Philippines, February 27 March 1, 2014.
- Amoroso, D. & M. Ogawa. "Comparing Innovation Approaches in Japan and the United States: An Interview with NTT DoCoMo's Founder" Asia Network for Learning, Innovation, and Competence Building Systems Conference, Manila, Philippines, October 4-5, 2013.
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- 2. Presentation: "Are Japanese Consumers Concerned with Brand Commitment?," 7<sup>th</sup> International Conference on Social Science and Management, Osaka, Japan, May 8, 2019.
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- 9. Presentation: "How ASEAN is Changing How We Do Business in the Philippines," Premier Elite Institute, Philippine Institute of Industrial Engineers, Davao City, Philippines, October 24, 2015.
- 10. Presentation: "Innovation Tools to Enhance Creativity," Premier Elite Institute, Philippine Institute of Industrial Engineers, Davao City, Philippines, October 24, 2015.
- 11. Presentation: "Making Innovation Work: Top Seven Outcomes of Success," PMI, Montgomery, Alabama, October 8, 2015.
- 12. Presentation: "Practices / Approaches in ASEAN Integration," 17<sup>th</sup> PSITE National Conference, Davao City, Philippines, February 25-28, 2015.
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- 54. Conference presentation: "Success Factors for Reengineering Projects," Hawaii International Conference on Systems Sciences 31, Maui, Hawaii, U.S.A., January 6, 1998.
- Conference presentation: "Developing a Distance Learning Curriculum for Information Systems: Best Practice Hawaii International Conference on Systems Sciences 31, Maui, Hawaii, U.S.A., January 6, 1998.
- 56. Research presentation: "Using Reengineering Tools and Techniques to Change Organizations," University of Washington, Bothell, Washington, U.S.A., July 8, 1997.
- 57. Conference presentation: "Innovation Tools and Techniques," Hawaii International Conference on Systems Sciences 30, Maui, Hawaii, U.S.A., January 7, 1997.
- 58. Conference presentation: "Using Creativity and Innovation in IS Projects," Hawaii International Conference on Systems Sciences 29, Maui, Hawaii, U.S.A., January 5, 1996.
- 59. Conference presentation: "About PRIISM 2000," Pacific Research Institute for Information and Management International Conference '95, Maui, Hawaii, U.S.A, January 2, 1995.
- 60. Conference presentation: "Using Creativity Metrics to Effectively Enhance System Development," Hawaii International Conference on Systems Sciences 28, Maui, Hawaii, U.S.A., January 4, 1995.
- 61. Research presentation: "Moving the Pacific Rim Into Colorado's Own Backyard," Executive Council, Colorado Springs, Colorado, U.S.A., November 2, 1994.
- 62. Conference presentation: "Using the Cheney, Mann, Amoroso Model to Test End-User Computing Success," Pacific Research Institute on Information System Management International Conference '94, Maui, Hawaii, U.S.A., January 3, 1994.
- 63. Conference presentation: "A Study of the Data Management Construct: Design, Construction, and Utilization," Hawaii International Conference on Systems Sciences 26, Maui, Hawaii, U.S.A, January 5, 1993.
- 64. Research chair and discussant: "Adoption/Diffusion of IT," Thirteenth Annual International Conference on Information Systems, Dallas, Texas, U.S.A., December 15, 1992.
- 65. Research presentation: "Strategic Planning: Gaining the Competitive Edge," Small Business Development Center, Boulder, Colorado, U.S.A., September 24, 1992.

- 66. Conference presentation: "Steering the Maintenance Costs: An Exploration of the Maintenance Construct," Hawaii International Conference on Systems Sciences 25, Maui, Hawaii, U.S.A., January 6, 1992.
- 67. Conference presentation: "Looking at End-User Computing Through the Strategic Looking Glass: An Empirical Investigation of End-User Policies," First International Conference for the Decision Sciences, Brussels, Belgium, June 24, 1991.
- Conference presentation: "A Model for Bridging Technology and Marketing in the Product Development Process," First International Conference for the Decision Sciences, Brussels, Belgium, June 24, 1991.
- 69. Conference presentation: "The Effect of Task Characteristics on Intended and Actual Utilization of Emerging Technologies," Hawaii International Conference on Systems Sciences 24, Kauai, Hawaii, U.S.A., January 9, 1991.
- Invited discussant. Paper entitled, "Systems Developers: Preoccupations, Knowledge, and Power," Eleventh International Conference on Information Systems, Copenhagen, Denmark, December 19, 1990.
- 71. Conference presentation: "The Executive as End User," Information Resources Management Association International Conference, Hershey, Pennsylvania, U.S.A., May 14, 1990.
- 72. Conference presentation: "Understanding the End User," Information Resources Management Association International Conference, Hershey, Pennsylvania, U.S.A., May 14, 1990.
- 73. Conference presentation: "Testing the Expansion-Control Framework," Hawaii International Conference on Systems Sciences 24, Kona, Hawaii, U.S.A., January 6, 1990.
- 74. Conference presentation: "Executive Participation in Systems Development," National Decision Sciences Institute, New Orleans, Louisiana, U.S.A., November 18, 1989.
- 75. Invited speaker: "Executive End-User Computing: Issues and Some Observations," MIS Research Symposium, Boulder, Colorado, U.S.A., November 17, 1989.
- 76. Conference presentation: "Behavior/Time Allocations Justifying Promotion to C.I.O.," Hawaii International Conference on System Sciences 23, Kona, Hawaii, U.S.A., January 6, 1989.
- 77. Invited discussant: "An Empirical Study of Information Systems Professionals' Productivity and Perceptions of CASE Technology," Ninth International Conference on Information Systems, Minneapolis, Minnesota, U.S.A., December 2, 1988.
- 78. Conference presentation: "Testing the Duality of I.S. Executives," National Decision Sciences Institute, Las Vegas, Nevada, U.S.A., November 22, 1988.
- 79. Conference presentation: "How End-User Computing is Driving Organizational Change," National ORSA/TIMS Conference, Denver, Colorado, U.S.A., October 24, 1988.
- 80. Invited speaker. "The End-User Computing Phenomenon: Computers for All, But At What Price," National TIMS/ORSA Conference, Washington D.C., U.S.A., April 26, 1988.
- Invited panelist: "Current Research in End-user Computing," Qualitative Issues Panel, Discussant: Bob Zmud, National Conference Decision Sciences Institute, Boston, Massachusetts, U.S.A. November 21, 1987.
- Conference presentation: "End-User Hardware and Software Issues: Implications for Workstation Configuration," National Conference Decision Sciences Institute, Boston, Massachusetts, U.S.A., November 22, 1987.
- 83. Invited speaker: "How End-User Computing is Changing Organizations," Research symposium at the National Centre for Management, Research, and Development, University of Western Ontario, London, Ontario, Canada, November 12, 1987.

- 84. Conference presentation: "Effective Use of Information Technology in Universities: Organizational Issues," Presentation for an EDUCOM, supported conference at the University of Western Ontario, Computing and Communications, London, Ontario, Canada, July 13, 1987.
- 85. Invited speaker: "How Effective Are End-User Developed Applications?" Western Business School Faculty Research Colloquium, London, Ontario, Canada, October 10, 1986.
- 86. Invited speaker: "End-User Computing: Organizational Change," Presentation to the faculty of the University of Minnesota, School of Management, Minneapolis, U.S.A., February 21, 1986.

# **TEACHING EXPERIENCE**

Worked with doctoral students at:

- Technological Institute of the Philippines, Manila, Philippines (2016 present)
- Palawan State University, Puerto Princesa, Philippines (2015 2017)
- De La Salle University, Manila, Philippines (2013 2018)
- Addis Ababa University, Addis Ababa, Ethiopia (2009 2015)
- Tokyo Tech, Suzukakedai Campus, Tokyo, Japan (2008 2014)

At Auburn University, Montgomery, Alabama, USA

- Project Management (2017 2018)
- Information Technology Law and Ethics (2015 2016)
- Global Information Systems (2017 2018)
- Innovation Leadership (2018)
- Strategy and Competitive Advantage (2017)
- Enterprise System Integration (2015-2016)
- E-Commerce (2015-2016)
- Data Analysis (Executive MBA 2017 2018)
- Japan Study Abroad (2014-2018)

At Asian Institute of Management, Manila, Philippines

- Global Information Systems (2018)
- Innovation Strategy (multidisciplinary course) (2013-2017)
- Strategic Information Systems (2012-2017)
- Innovation Tools to Enhance Creativity (2014)
- From Research Model to Path Analysis (2014-2016)

At Technological University of the Philippines, Manila

- Business Process Redesign (2013)
- Executive Information Systems (2014)
- E-Commerce and Emerging Technologies (2014-2015)

At Tsukuba University, Tokyo, Japan

- Culture and International Business (2011)
- Technology Management: Strategy, Leadership, Innovation, and Technology (2008-2012)
- Achieving Competitive Advantage through Innovation (2010)

# JAPAN STUDY ABROAD (2007-PRESENT)

• Keio University, Shonan Fujisawa Campus

- Kanagawa Institute of Technology, Fujisawa
- Chukyo University, Nagoya
- Kanto Gakuin University, Yokohama Campus
- Tokyo University of Marine Science and Technology, Shinagawa
- Tsukuba University, Myogadani Campus, Tokyo
- Tokyo Keizai University, Kokobunji, Tokyo
- Tokyo Tech University, Suzukakedai Campus
- Yokohama National University, Yokohama
- Shiga Prefecture University, Gakken-Kita-Ikome Campus
- Takashoku University, Myagadani Campus

## **PROFESSIONAL SERVICE**

- 1. Japan American Society of Alabama, Keynote Address, Birmingham, AL, United States, approximately 15 hours spent for the year (October 2016 Present).
- 2. Consulate-General of Japan in Atlanta, Interaction with Industry, Atlanta, GA, United States, approximately 12 hours spent for the year, May 2016 Present).
- 3. Attend the Consul General Shinozuka's celebration of the Emperor's birthday, December 6, 2016
- 4. Central Alabama Association of Chinese, Member, Montgomery, Alabama, United States, approximately 10 hours spent for the year,. (2014 Present).
- 5. JOURNAL REVIEWER (2015-PRESENT) MIS Quarterly.
- 2. CONFERENCE COMMITTEE (2014) American Conference on Information Systems, to be held in Savannah, Georgia, August 2014.
- 3. MINITRACK CHAIR (2011) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems and Measuring Effectiveness, Koloa, Hawaii, U.S.A., January 4-7 2011.
- 4. MINITRACK CHAIR (2010) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems and Measuring Effectiveness, Waikoloa, Hawaii, U.S.A., January 6-9, 2010.
- 5. Advisory Board (2008-2010) Addis Ababa University Ph.D. Program in Information Systems.
- 6. MINITRACK CHAIR (2009) AMCIS Conference, Association for Information Systems, San Francisco CA, August 5-9, 2009.
- 7. MINITRACK CHAIR (2009) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems, Waikoloa, Hawaii, U.S.A., January 4-7, 2009.
- 8. MINITRACK CHAIR (2008) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems, Waikoloa, Hawaii, U.S.A., January 5-8, 2008.
- 9. MINITRACK CHAIR (2007) AMCIS Conference, Association for Information Systems, Keystone, Colorado, August 8-10, 2007.
- 10. MINITRACK CHAIR (2007) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems, Waikoloa, Hawaii, U.S.A., January 6-9, 2007.
- 11. MINITRACK CHAIR (2006) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems, Kiaui, Hawaii, U.S.A., January 7-10, 2006.
- 12. SECRETARY/TREASURER ACM SIG MIS (2005-2007) Manages finances for the special interest group including memberships and conferences.

- 13. MINITRACK CHAIR (2005) AMCIS Conference, Association for Information Systems, Omaha Nebraska, August 3-5, 2005.
- MINITRACK CHAIR (2005) Hawaii International Conference on Systems Sciences, in the research area of Social Issues in Information Systems and Measuring the Effectiveness of Collaborative Systems, Waikoloa, Hawaii, U.S.A., January 4-7, 2005.
- 15. TRACK CHAIR (2004) AMCIS Conference, Association for Information Systems, New York City, New York, U.S.A., August 5-8, 2003.
- 16. PROGRAM CHAIR (2004) IS OneWorld Conference, Marketing Information Systems and Technology Track, Las Vegas, Nevada, April 14, 2004.
- 17. MINITRACK CHAIR (2004) Hawaii International Conference on Systems Sciences, in the research areas of Personalization Systems, Social Issues in Information Systems, and Measuring the Effectiveness of Collaborative Systems, Waikoloa, Hawaii, U.S.A., January 5-8, 2004.
- PROGRAM COMMITTEE (2003) 12<sup>th</sup> International ACM Conference on Information and Knowledge Management (CIKM '03), New Orleans, USA, November 2-8, 2003.
- 19. PROGRAM ADVISOR (2003) International Symposium on Research Methods, IS OneWorld Conference, Las Vegas, Nevada, U.S.A., April 23-25, 2003.
- 20. MINITRACK CHAIR (2003) AMCIS Conference, Association for Information Systems, Tampa, Florida, U.S.A., August 3-6, 2003.
- 21. MINITRACK CHAIR (2003) Hawaii International Conference on Systems Sciences, in the research areas of Personalization Systems, Social Issues in Information Systems, and Measuring the Effectiveness of Collaborative Systems, Waikoloa, Hawaii, U.S.A., January 6-9, 2003.
- 22. MINITRACK CHAIR (2002) Hawaii International Conference on Systems Sciences, in the research areas of Personalization Systems, Social Issues in Information Systems, and Measuring the Effectiveness of Collaborative Systems, Waikoloa, Hawaii, U.S.A., January 3-6, 2002.
- 23. MINITRACK CHAIR (2001) Hawaii International Conference on Systems Sciences, in the research area of Measuring the Convergence of Emerging Technologies: Broadband, Wireless, and Internet, Maui, Hawaii, U.S.A., January 2-5, 2001.
- 24. MINITRACK CHAIR (2000) Hawaii International Conference on Systems Sciences, in the research area of Measuring the Convergence of Emerging Technologies: Broadband, Wireless, and Internet, Maui, Hawaii, U.S.A., January 4-7, 2000.
- 25. MINITRACK CHAIR (1999) Hawaii International Conference on Systems Sciences, in the research area of Measuring the Convergence of Emerging Technologies: Broadband, Wireless, and Internet, Maui, Hawaii, U.S.A., January 5-8, 1999.
- 26. MINITRACK CHAIR (1998) Hawaii International Conference on Systems Sciences, in the research area of Measuring the Convergence of Emerging Technologies: Broadband, Wireless, and Internet, Maui, Hawaii, U.S.A., January 6-9, 1998.
- 27. CONFERENCE DIRECTOR (1998) 1<sup>st</sup> Annual Colorado Information Systems Conference, Colorado Springs, Colorado, U.S.A., April 3-4, 1998
- 28. MINITRACK CHAIR (1997) Hawaii International Conference on Systems Sciences, in the research areas of Measuring the Effectiveness of Emerging Technologies and Creativity in Information Systems, Maui, Hawaii, U.S.A., January 7-10, 1997.
- 29. DIRECTOR (1997) PRIISM Consortium, Primary goal of the Pacific Research Institute for Information Systems Management Consortium is to link teaching and research efforts around the world with an emphasis on the Pacific Rim.
- 30. CONFERENCE CHAIR (1997) PRIISM International Conference, Pacific Research Institute for Information Systems Management, Maui, Hawaii, U.S.A., January 5, 1997.

- 31. MINITRACK CHAIR (1996) Hawaii International Conference on Systems Sciences, in the research areas of Measuring the Effectiveness of Emerging Technologies and Creativity in Information Systems, Maui, Hawaii, U.S.A., January 2-5, 1996.
- 32. DIRECTOR (1996) PRIISM Consortium, Primary goal of the Pacific Research Institute for Information Systems Management Consortium is to link teaching and research efforts around the world with an emphasis on the Pacific Rim.
- 33. CONFERENCE CHAIR (1996) PRIISM International Conference, Pacific Research Institute for Information Systems Management, Maui, Hawaii, U.S.A., January 6, 1995.
- 34. CONFERENCE PROCEEDINGS PUBLISHER AND EDITOR (1996) PRIISM / IEEE International Conference Proceedings, Pacific Research Institute for Information Systems Management, Maui.
- 35. MINITRACK CHAIR (1995) Hawaii International Conference on Systems Sciences, in the research areas of Measuring the Effectiveness of Emerging Technologies and Creativity in Information Systems, Maui, Hawaii, U.S.A., January 3-6, 1995.
- 36. DIRECTOR (1995) PRIISM Consortium, Primary goal of the Pacific Research Institute for Information Systems Management Consortium is to link teaching and research efforts around the world with an emphasis on the Pacific Rim.
- 37. CONFERENCE CHAIR (1995) PRIISM International Conference, Pacific Research Institute for Information Systems Management, Maui, Hawaii, U.S.A., January 2, 1995.
- 38. CONFERENCE PROCEEDINGS PUBLISHER AND EDITOR (1995) PRIISM / IEEE International Conference Proceedings, Pacific Research Institute for Information Systems Management, Maui.
- 39. MINITRACK CHAIR (1994) Hawaii International Conference on Systems Sciences in the research areas of Measuring the Effectiveness of Emerging Technologies and Creativity in Information Systems, Maui, Hawaii, U.S.A., January 7-10, 1994.
- 40. DIRECTOR (1994) PRIISM Consortium, Primary goal of the Pacific Research Institute for Information Systems Management Consortium is to link teaching and research efforts around the world with an emphasis on the Pacific Rim.
- 41. CONFERENCE CHAIR (1994) PRIISM International Conference, Pacific Research Institute for Information Systems Management, Maui, Hawaii, U.S.A., January 6, 1994.
- 42. CONFERENCE PROCEEDINGS PUBLISHER AND EDITOR (1994) PRIISM / IEEE International Conference Proceedings, Pacific Research Institute for Information Systems Management, Maui.
- 43. CHAIR (1989-1991) Decision Sciences Institute Doctoral Student Affairs Committee, Charges included making recommendations regarding the DSI marketing strategy and doctoral consortium.
- 44. PROGRAM COMMITTEE MEMBER (1992) International Conference on Information Systems; IFIP 8.2 Conference, Cornell, New York, U.S.A., June 2-4, 1992.
- 45. CHAIR (1989-1994) Information Resources Management Association International Committee on Research, charges include setting the direction for IRMA with respect to research and publications.
- 46. CHAIR (1989-1991) Decision Sciences Institute Doctoral Student Affairs Committee, Charges included making recommendations regarding the DSI marketing strategy and doctoral consortium.
- 47. EDITORIAL REVIEW BOARD (1991) Vladimir Zwass text: Management Information Systems
- 48. EDITORIAL REVIEW BOARD (1990) Arthur Andersen text: Foundations of Business Systems

# JOURNAL EDITORSHIP

- EDITORIAL REVIEW BOARD ( (2016-Current) Advances in E-Business Research (AEBR)
- ADVISORY BOARD for the IGI Global Advances book series (2017-Current)

- ASSOCIATE EDITOR (2016-2019) Journal of Electronic Commerce in Organizations,
- ASSOCIATE EDITOR (2011-Current) Journal of E-Adoption, IGI Publications.
- ASSOCIATE EDITOR (2008-2011) Information Systems Management Journal, Auerbach Publications.
- ASSOCIATE EDITOR (2007) Information Systems Management Journal, Auerbach Publications.
- GUEST EDITOR (2005) Journal of Management Information Systems, Personalized e-Commerce Applications issue (with Petra Schubert, University of Applied Sciences, Basel, Switzerland).
- ADVISORY BOARD (2004) Pablo de Olavide University, Seville IS Research Center, Spain.
- ASSOCIATE EDITOR (2003) Journal Information Science and Technology.
- EDITORIAL REVIEW BOARD (1991-1999) Journal of Microcomputer Systems Management.

# UNIVERSITY SERVICE

#### Department - highlight leadership roles and volume of work undertaken

MSISM Coordinator, Committee Chair, approximately 85 hours spent for the year, Yes, appointed, Pro Bono, Made presentation to the IS Advisory Board, Graduate Curriculum Committee, and Graduate Council. (July 2015 - Present). Redesigned the MSISM degree program.

#### School of Business - highlight leadership roles and volume of work undertaken

- 1. Graduate Curriculum Committee, Committee Member, approximately 20 hours spent for the year, appointed, Pro Bono, served ex-officio. (July 2015 Present). Serving on the GCC as the coordinator of the MSISM program committee.
- 2. Innovation Graduate Program, developing program for the Dean, approximately 35 hours spent for the year (August 2015 Present). Developing a graduate program in innovation for the Dean.

#### **University Service**

- 1. Study Abroad Committee (August 2017 Present).
- 2. Ad Hoc Committee on Best Practices for International Agreements, Committee Member, approximately 15 hours spent for the year, appointed (August 2015 Present).
- 3. Online Learning Assessment Technology Committee, Committee Member, approximately 20 hours spent for the year, appointed (July 2014 Present).
- 4. Graduate Council, Committee Member, approximately 16 hours spent for the year (July 2016 June 2018).
- 5. Ida Belle Young Endowed Professorship Committee, Committee Member, approximately 10 hours spent for the year (August 2015 July 2017).
- 6. Spring 2017 Convocation, Attendee, Convocation. (May 2017).
- 7. Air Force Cyber College Symposium, Attendee, Meeting, approximately 8 hours spent for the year, (May 24, 2017).
- 8. WAC Certification. (January 2017 April 2017).

# GRANT MONIES RAISED

- CORPORATE FOUNDATION FUNDING \$14,000 International Center for Innovation in Technologies (2012)
- MICROSOFT \$25,000 Windows 8 Mobile Development (2011).

- SEED MONEY GRANT \$8,000 International Center for Innovation in Technologies (2010).
- JAPAN MINISTRY OF ECONOMICS, TRADE, AND INDUSTRY (METI) AND MINISTRY OF EDUCATION, CULTURE, SPORTS, TECHNOLOGY AND EDUCATION (MEXT) - \$12,675 Travel grants for Japanese scholars from Keio University, Tokyo University of Marine Science and Technology, Yokohama National University, Tokyo Keizai University, and Kanagawa Institute of Technology (2009).
- TSUKUBA UNIVERSITY RESEARCH FELLOW GRANT \$22,000 Mobile Ecosystem Research (2007-2011)
- PUBLISHER GRANT \$9,500 from McGraw-Hill for research in educational use of innovative classroom technologies (2003).
- COURSE DEVELOPMENT GRANT \$6,000 from College of Business (2003).
- RESEARCH GRANT \$60,000 from Korean Dept. of Education for e-Commerce Research with Bongsik Shin (2003).
- RESEARCH GRANT \$6,000 from College of Business Administration (2002).
- RESEARCH GRANT \$5,000 from Entrepreneurship Management Center (2002).
- EQUIPMENT GRANT \$745,000 from Sun Corp. Platform Grant 1998).
- EQUIPMENT GRANT \$450,000 from Oracle Corp. Solaris and CASE tools software (1996 and 1997).
- EQUIPMENT GRANT \$800,000 from Sterling Software, CASE and Client Server Software (1995, 1996).
- EQUIPMENT GRANT \$1,325,000 from KnowledgeWare for CASE, Object-Oriented Software (1994).
- LAB GRANT \$225,000 from KnowledgeWare for support and cash (1994).
- EQUIPMENT GRANT \$375,000 from KnowledgeWare for CASE Software (1993).
- RESEARCH GRANT \$30,000 from Finland Academi for Doctoral Student Cash Support (1992 1994).
- EQUIPMENT GRANT \$295,000 from KnowledgeWare \$295,000 for CASE Software (1991).
- RESEARCH GRANT \$8,000 from University of Colorado for the President's Award for Information Technology (1991).
- EQUIPMENT GRANT \$120,000 from Microsoft for hardware and software (1991).
- PUBLISHER GRANT \$15,000 from Arthur Andersen Design/1 for CASE Software Grant (1989).
- RESEARCH GRANT \$30,000 Canadian from Social Sciences & Human Research Council (1988).
- RESEARCH GRANT \$1,500 from Association for Computing Machinery (1987).
- RESEARCH GRANT \$5,000 Canadian from Social Sciences & Human Research Council (1987).

### PARTICIPATION IN PROFESSIONAL ASSOCIATIONS

- Association for Information Systems (AIS)
- Society for Information Management (SIM)
- Association for Computing Machinery (ACM)
- Association for Information Technology Professionals (AITP)
- Information Resource Management Association (IRMA)
- Decision Sciences Institute (DSI)
- Institute of Management Sciences (TIMS)
- Institute for Electrical and Electronics Engineers (IEEE)
- Academy of Management
- Sigma Iota Epsilon Honorary Management Fraternity
- Omicron Delta Epsilon Honorary Economics Society

- Society of Data Educators (SDE)
- Delta Sigma Pi

## SCHOLARLY AWARDS

- Outstanding Auburn University Montgomery, 2017
- Exceeds Expectations Coles College of Business, research, teaching, and service, 2011-2012.
- Faculty Award Innovative Website Design for the East African Youth Organizations by the San Diego Police Department, May 23, 2003.
- Best Paper Nomination "Successful Penetration into the e-Business Environment: An Empirical Study," IEEE: Hawaii International Conference on Systems Sciences - 36 Proceedings, Kona-Kailua, Hawaii, January 6-9, 2003.
- Best Faculty Nomination Executive MBA Program, San Diego State University, Spring 2002.
- Who's Who Worldwide Inducted December 1995.
- Best Paper Award Western Decision Sciences Institute, March 28 April 2, 1994.
- Outstanding Service Award University of Colorado College award, 1993-94 academic year.
- Faculty Member of the Year Award, Runner-up for College award, 1991-92 academic year.
- Best Paper Nomination, "The Effect of Task Characteristics on Intended and Actual Utilization of Emerging Technologies," Hawaii International Conference on Systems Sciences 24 Proceedings, Kauai, Hawaii, U.S.A., January 1991.
- Best Paper of Conference Award, "Understanding the End User: The Key to Managing End-User Computing," 1990 Information Resources Management Association International Conference, Hershey, Pennsylvania, U.S.A., May 14-16, 1990.
- Best Paper Nomination, "Behavior/Time Allocations Justifying Promotion to C.I.O.," Proceedings Hawaii International Conference on System Sciences, Kona, Hawaii, U.S.A., January 1989.
- ACM Juried Competition Award research competition award for 1987 by the Association for Computing Machinery. The research project is entitled, "Executive End-User Computing." The award was judged by a committee on the basis of topic importance, research methodology, feasibility, and research implications.
- ICIS Doctoral Fellow presented on December 13, 1985 in recognition of outstanding doctoral achievement in the area of MIS research and publications.
- Invited Participant Ph.D. Consortium 1995 International Conference on Information Systems, Indianapolis, Indiana, U.S.A., 1985.
- Invited Participant Ph.D. Consortium American Institute for Decision Sciences in Las Vegas, Nevada, U.S.A., November 1985.
- Outstanding Staff Consultant presented on September 18, 1983 at the University of Georgia, Athens, Georgia, U.S.A., Small Business Development Center, during the period of May 1982 through September 1983 in recognition of outstanding performance.