

**TIFFANY JACKMAN, DHA, CAHIMS**  
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**EDUCATION**

- 2016 Doctorate of Health Administration  
Doctoral Capstone: *Investigating autism screening in Mississippi: A qualitative assessment of current practices and attitudes*  
University of Mississippi Medical Center, School of Health Related Professions, Jackson, MS
- 2013 Master of Health Sciences  
Capstone Project: *Autism therapy to advance child health: Alternative therapy for autism*  
University of Mississippi Medical Center, School of Health Related Professions, Jackson, MS
- 2003 Bachelor of Science, Biology  
Mississippi College, Clinton, MS
- 1998 Associate of Applied Science, Surgical Technology  
Hinds Community College, Nursing-Allied Health Branch, Jackson, MS
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**INTERNSHIP**

- 2014 129<sup>th</sup> Mississippi State Legislature Health Policy Intern, Mississippi Public Health Association
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**PROFESSIONAL EXPERIENCE**

- Auburn University at Montgomery  
7400 East Dr. Montgomery, AL 36117 2024-current  
*Assistant Professor, Masters of Healthcare Administration Program*
- University of West Florida  
11000 University Parkway Pensacola, FL 32514 2017-2024  
*Clinical Assistant Professor, Masters of Health Administration Program Coordinator*  
*Usha Kundu College of Health, Department of Health Sciences and Administration*
- Northcentral University 2019-2020  
2488 Historic Decatur Rd. Suite 100, San Diego, CA 92106 (855)561-9085  
*Subject Matter Expert, Masters of Healthcare Quality and Safety*
- University of Mississippi Medical Center 2001-2017  
2500 North State St. Jackson, MS 39216 (601)984-1000  
*Division Administrator of Business and Clinical Operations, Department of Medicine*
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**LEAD INSTRUCTOR & DEVELOPED ONLINE COURSES**

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| HSA4340 Personnel Administration in Healthcare | HSA6425 Healthcare Law                       |
| HSA3111 Understanding U.S. Healthcare          | HSA6197 Health Informatics                   |
| HSA4383 Quality Improvement Processes          | HSA6342 Human Resources in Healthcare        |
| GEY4001 Gerontology                            | HSA6385 Quality Improvement Processes        |
| HSC3535 Medical Terminology                    | HSA5905 Advance a Career in Healthcare Admin |
| BUL4602 Legal Fundamentals of Healthcare       | HSA6947 MHA Capstone                         |
| HSA4192 Current Topics in Health Informatics   | HSA6175 Healthcare Finance                   |
| HSA6106 Health Delivery Systems                | HADM6620 Healthcare Marketing                |

## PUBLICATIONS

- 2024 Clobes, T. A. Introduction to the U.S. Healthcare System. 2nd ed. Pressbooks. Jackman, T. C. Authored Chapter on Healthcare Quality and Process Management (under review)
- 2024 Jackman, T. Legal Fundamentals of Healthcare Law. Pressbooks
- 2022 Jackman, T., Vinci, D., Hahn, A., and Howard, M. Implementation of the Florida Comprehensive Cancer Control Plan 2020-2021: A Case Study. (Submitted)
- 2022 Clobes, T. A. Introduction to the U.S. Healthcare System. Pressbooks. Jackman, T. C. Authored Chapter 11 Quality and Safety
- 2020 Mason, L. A., & **Jackman, T. C.** (2021, Jan. 4). Comparative Analysis of Regional versus General Anesthesia. *Journal of Student Research*. <https://doi.org/10.47611/jsr.v9i2.792>
- 2020 Railing, S. N., & **Jackman, T. C.** (2020). What Lies Ahead: Northwest Florida's Healthcare Workforce Supply. *Journal of Student Research* [Submitted for publication]
- 2020 Stephens-Rudd, K., & **Jackman, T. C.** (2020). The Costs of Chronic Pulmonary Disease (COPD) in Compliant Versus Noncompliant Patients. *Journal of Student Research* [Accepted for publication]
- 2019 **Jackman, T. C.**, May, W., & Crais, E. (2019). Understanding Mississippi's Current Practices Concerning Autism Screening at 18 & 24 Months. *Social Work in Public Health Journal*. <https://doi.org/10.1080/19371918.2020.1764431>
- 2004 Zhang, F., **Jackman, T.**, Livingston, H., & Lineaweaver, W. (2004). Mandibular Reconstruction with Microsurgical Bone Flap and Dental Implants *Journal of Long-Term Effects of Medical Implants*, 14(4), 305-16. doi: 10.1615/JLongTermEffMedImplants.v14.i4.3
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## PROFESSIONAL CERTIFICATIONS & AFFILIATIONS

- 2023 Interprofessional Education Collaborative (IPEC)
- 2018-2020 American Society for Quality (ASQ) #65674878
- 2018-current Florida Association for Supervision and Curriculum Development (FASCD)
- 2017 Quality Online Instructors Certificate
- 2015-2019 Certified Registered Central Service Technician (CRCST) #149868
- 2015-current International Association of Healthcare Central Service Materiel Management #149868
- 2013-current Certified Associate in Health Information and Management Systems (CAHIMS) #000700226216
- 2012-current American College of Healthcare Executives (ACHE) #859651
- 2012-current Healthcare Information and Management Systems Society (HIMSS) 000700226216
- 2012-current CITI Good Clinical Practice/Biomedical Research Investigators and Key Personnel
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## SCHOLARSHIP: AWARDS, RESEARCH & GRANT STUDY COORDINATION

- 2023 **UKCOH RAC Travel** Funding awarded \$750 for poster presentation at 2023 IMECE
- 2023 **ACHE NFL Chapter** awarded multi-year funds \$2,500 annually for student support to attend ACHE Congress (2024-2027 ACHE board approved)
- 2023 **UWF Community Innovation Award:** Awarded to UWF faculty member who has significantly impacted the community through excellence in innovative community engagement.
- 2023 **UKCOH RAC Travel** Funding awarded \$2,250 for 2023 AUPHA Conference
- 2023 ACHE NFL Chapter awarded \$2,500 for student support to attend ACHE Congress
- 2022 **ACHE NFL Chapter Regent's Award** for significant contribution toward the advancement of healthcare management excellence and the achievement of the goals of ACHE

2022-2023	<b>OUR Works!</b> Research Mentor: University of West Florida (federal work study for undergraduate research)
	<ul style="list-style-type: none"> <li>• Research for writing an undergraduate OER healthcare law textbook</li> </ul>
2022	<b>Development Faculty Award</b> using Pressbooks \$4,000 to write OER textbook, UWF
2022	<b>ACHE NFL Chapter</b> awarded \$2,500 for student support to attend ACHE Congress
2022	<b>Provost Graduate Student Travel</b> funding \$750 for student to attend NAHSE Conference
2021	<b>OUR Explorers Faculty:</b> University of West Florida (mentored undergraduate research projects for spring symposium)
	<ul style="list-style-type: none"> <li>• State-of-the-art review of developing research in Creutzfeldt-Jakob disease regarding genetics and Covid-19</li> </ul>
2020-2021	<b>UWF OUR SURP:</b> University of West Florida, Summer Undergraduate Research Project Faculty Mentor, What Lies Ahead: Northwest Florida’s Healthcare Workforce Supply
2019-2020	<b>UWF ITEP Grant:</b> University of West Florida, Practical Data Solutions Web Analytics Health Sentience Administration Integration Project \$6,000 funding
2019-2024	<b>OUR Explorers Faculty:</b> University of West Florida (mentored undergraduate research projects for spring symposium)
	<ul style="list-style-type: none"> <li>• The costs of COPD in compliant vs. noncompliant patients</li> <li>• Pediatric cancer and latent neurological effects</li> <li>• Comparative analysis of regional vs. general anesthesia</li> </ul>
2018-2022	<b>Co-Investigator:</b> Florida Breast and Cervical Cancer Early Detection Program Evaluation and Florida Comprehensive Cancer Control Program Evaluation.
	<ul style="list-style-type: none"> <li>• July 1, 2021 - June 30, 2021. \$315,333.20 Funded</li> <li>• July 1, 2020 – June 2021. \$170,000 Funded</li> <li>• November 2018 – June 2019. \$283,333.20 Funded</li> <li>• January 2018 - \$14,166.66 Funded</li> </ul>
2016	<b>Grant Manager:</b> Lupus Clinical Investigators Network (LuCIN): <i>competitive grant awarded to facilitate the pursuit of promising research</i>
2016-2017	<b>Project Manager:</b> (ACE) An Investigator-Initiated, Phase II, Randomized, Withdrawal Study of Mycophenolate Mofetil (MMF) in Patients with Stable, Quiescent Systemic Lupus Erythematosus (SLE)
2014-2017	<b>Project Manager:</b> Human Genome Sciences (HGS) (SABLE) A 5-Year Prospective Observational Registry to Adverse Event of Interest and Effectiveness in Adults with Active, Autoantibody-Positive System Lupus Erythematosus Treated with or without Belimumab
2012-2017	<b>Project Manager:</b> Human Genome Sciences (HGS) (EMBRACE) Efficacy and Safety of Belimumab in Adult Subjects of Black Race with Systemic Lupus Erythematosus (SLE) at University of Mississippi Medical Center/ Division of Rheumatology
2012-2017	<b>Project Manager:</b> Human Genome Sciences (HGS) (BASE) Adverse Events of Special Interest in Adults with Active, Autoantibody-Positive Systemic Lupus Erythematosus Receiving Belimumab at UMMC/ Division of Rheumatology
2012-2013	<b>Study Coordinator:</b> Genome-Wide Association Study (GWAS) in African Americans with Rheumatoid Arthritis (AARA) at UMMC/ Division of Rheumatology

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**RESEARCH ANNUAL REPORTS FOR THE STATE**

2018-2022	Hahn, A., Jackman, T., Strahan, B., and Howard, M. Florida Cancer Control Program Year in Review Infographic Prepared for the Florida Department of Health.
2018-2022	Hahn, A.M., Vinci, D., Jackman, T., Strahan, B., and Howard, M. Florida Department of Health Comprehensive Cancer Control Program Evaluation Report 2019, 2020, 2021. (Deliverables 1 submitted to the Florida Department of Health, Florida Cancer Control Program). Pensacola, FL.

- 2018-2022 Hahn, A.M., Vinci, D. Jackman, T., and Howard, M. Analysis of the Florida Comprehensive Cancer Control Program Strengths, Weaknesses, Opportunities, and Threats. (Deliverable 3 submitted to the Florida Department of Health, Florida Cancer Control Program). Pensacola, FL.
- 2018-2022 Hahn, A.M., Strahan, B., Vinci, D., Jackman, T., Curtis, D., and Howard, M. Florida Comprehensive Cancer Control Program (FCCCP) and Florida Breast and Cervical Cancer Early Detection Program (FBCCEDP) Logic Models. (Deliverable 11 submitted to the Florida Department of Health, Florida Cancer Control Program). Pensacola, FL.
- 2018-2022 Hahn, A.M., Jackman, T., and Howard, M. Florida Comprehensive Cancer Control Program (FCCCP) Collaborative Stakeholder Survey. (Deliverable 16 submitted to the Florida Department of Health, Florida Cancer Control Program). Pensacola, FL.

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### LECTURES & PRESENTATION

- 2024 UWF Spring Symposium Posters, UWF, Poster  
 • *Spiral Conveyor Optimization*
- 2023 International Mechanical Engineering Congress & Exposition IMECE, Abstract & Poster  
 • *Healthcare leadership leveraging the benefits and mitigating the risks of artificial intelligence: A state-of-the-art review*
- 2023 UWF Spring Symposium Posters, UWF, Poster  
 • *Using artificial intelligence to guide healthcare decision-making*
- 2021 UWF Spring Symposium Posters, UWF, Poster  
 • *A review of CJD research regarding molecular function and genetic predispositions*
- 2020 Alternative Assessment Online, UWF, *Presenter*
- 2020 HIP educational session: Best practices in online HIPs, UWF, *Presenter*
- 2019 The Value of Developing and Implementing Alternative Care Models, ACHE/UWF, *Presenter*
- 2019 UWF Spring Symposium Posters, UWF, *Poster*
- *The costs of COPD in compliant vs. noncompliant patients*
  - *Pediatric cancer and latent neurological effects*
  - *Comparative analysis of regional vs. general anesthesia*
- 2019 The ABC's of Alternative Care Models, ACHE/UWF, *Panelist speaker*
- 2019 New Governmental Focuses on Fraud and Abuse, ACHE, *Moderator*
- 2019 NCUR19, The Cost of Chronic Obstructive Pulmonary Disease (COPD) in Compliant versus Non-Compliant Patients, Kennesaw State University, *Poster Presenter*
- 2018 Technology Innovation Changing the Face of Healthcare Delivery, ACHE/UWF, *Moderator*
- 2018 Career Positioning, ACHE Florida Chapter, *Panelist speaker*
- 2017 Formative Assessments, UWF, *Presenter*
- 2017 Your Clinical Research Coordinator is Gone, Now What?, CRPG Lecture, UMMC, *Presenter*
- 2017 Internal Review Board, CRPG Lecture, UMMC, *Presenter*
- 2017 Perioperative Nursing, Basic Surgical Techniques, Hinds Community College, *Course Developer*
- 2016 Ethics in Clinical Research, CRPG Lecture, UMMC, *Presenter*
- 2016 Society of Clinical Research Association SoCRA, IRB review course, UMMC, *Lecturer*
- 2014 How to Invoice your Sponsor, CRPG Lecture, UMMC, *Presenter*
- 2013 Society of Clinical Research Association SoCRA, monthly review courses, UMMC, *Lecturer*
- 2011 Isolation Procedures, In-service, UMMC, *Presenter*
- 2010 Surgical Drills, In-service, UMMC, *Presenter*
- 2009 Hand Washing, In-service, UMMC, *Presenter*

## BOOK REVIEWS

2020 Pozgar, G. D., (2019). *Legal Aspects of Health Care Administration*. (13<sup>th</sup> ed.). Jones & Bartlett Learning.

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## COMMUNITY INVOLVEMENT

2023-2024 HIMSS North and Central Florida Chapter Program Committee, *Program Director*  
2023 Baptist's Well-Being Symposium Steering Committee, *Member*  
2021-2022 Santa Rosa Online Academy School Advisory Council, *Member*  
2020-2023 Healthcare Information and Management Systems (HIMSS), *Pensacola Coordinator*  
2020 Alzheimer's Association, Walk to End Alzheimer's, *Fundraising Volunteer*  
2018-2023 Local Program Council Committee, ACHE, *Director* [Board Position]  
2019-current Philanthropic Educational Organization (PEO), *Member*  
2017-current Autism Pensacola, *Member*  
2016 Mississippi Faith in Action, *Volunteer*  
2015-2017 UMMC Gay-Straight Alliance AIDS Awareness Volunteer  
2014-2017 Mississippi's ACHE Chapter Membership/Advancement Committee, *Member*  
2013-2017 TEAAM (Together Enhancing Autism Awareness in Mississippi), *Advocate*  
2012 American Heart Association-UMMC Medicine Team Walk for Heart, *Volunteer*  
2005 Honduras Mission Trip/Friends of Barnabas Foundation, *Surgical Technologist*

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## INTRAMURAL COMMITTEES

2024-current Assurance of Learning, AUM College of Business, *Member*  
2024-current Strategic Planning, AUM College of Business, *Member*  
2024-current Graduate Committee, AUM College of Business, *Member*

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## PAST COMMITTEES SERVICE

2023-2024 UKCOH College Council Elections Committee, *Member*  
2023-2024 UKCOH Graduate Awards Committee, *Member*  
2022-2024 UWF Interprofessional Education Committee (IPEC), *Member*  
2020-2024 UWF DHSA Advisory Board, *Chair*  
2020-2024 UWF HIP Book Club, *Member*  
2019-2024 ACHE Student Group, *Faculty Adviser*, UWF  
2019-2024 ACHE Higher Education Network, *Program Coordinator*  
2018-2024 UKCOH CAP Committee CCR Review, UWF, *Reviewer*  
2018 Peer Review of Assessment Committee, UWF, *Reviewer*  
2018-2024 College of Health Bylaws Task Force, UWF, *Past-Chair, Member*  
2018-2024 Curriculum, Assessment, and Textbook Review Committee, UWF, *Chair*  
2018-2024 Bylaw Committee, UWF Department of Health Science & Administration, *Member*  
2018-2024 Enhancement Committee, UWF College of Health Science & Administration, *Member*  
2018-2024 Research Committee, UWF College of Health Science & Administration, *Member*  
2018-2024 Admissions Committee, UWF College of Health Science & Administration, *Chair*  
2018-2023 Sunshine Search Committee (3 faculty, 1 lecturer, 2 adjuncts, & 1 internship coordinator)  
2017-2020 The Society for Collegiate Leadership & Achievement, *Faculty Adviser*, UWF  
2014-2017 UMMC Department of Medicine Clinical Administrators Committee, *Member*  
2014-2015 UMMC Toastmasters High Performance Leadership Guidance Committee, *Member*  
2014-2014 UMMC Education and Awareness Subcommittee, *Member*

2013-2017 MPHA Mississippi Public Health Association #093, *Member*  
2013-2014 UMMC Health Care Disparities Council, *Member*  
2013 UMMC School of Health Related Professions, Dean Search Committee, *Member*  
2012-2013 UMMC Department of Medicine Research Administrative Council, *Member*  
2012-2017 UMMC Clinical Research Professional Interest Group, *Vice Chair*  
2009-2011 UMMC Weekend Performance Improvement Perioperative Committee, *Member*



10/04/2024